

Program B: Field Services**OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The continuation level performance values shown in the following standard performance tables reflect the agency's continuation level budget request.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003. Specific information on program funding is presented in the financial section.

DEPARTMENT ID: Department of Public Safety and Corrections
 AGENCY ID: 08-415 Corrections Services - Adult Probation and Parole
 PROGRAM ID: Program B: Field Services

1. (KEY) To maximize the number of investigations and provide services in the most efficient and effective manner possible.

Strategic Link: This operational objective is related to the program's Strategic Goal I: *To provide efficient and effective control, supervision, and reintegration of offenders into society while, at the same time, striving to comply with statutory workload limits.*

Louisiana: Vision 2020 Link: This operational objective is related to Vision 2020 objective 3.3: *To have safe homes, schools, and streets throughout the state.*

Children's Cabinet Link: Not applicable

Other Link(s): Not applicable

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Total number of investigations performed	44,700	37,524	45,147 ¹	45,147 ¹	38,400	38,400
S	Number of presentence investigations ²	3,308	2,559	3,341 ²	3,341 ²	2,500	2,500
S	Number of pre-parole investigations ³	4,012	2,824	4,052 ³	4,052 ³	3,400	3,400
S	Number of post-sentence investigations ⁴	5,868	2,978	5,927 ⁴	5,927 ⁴	1,500	500
S	Number of pre-exit / work release investigations ⁵	72	25	73 ⁵	73 ⁵	36	36
S	Number of clemency investigations ⁶	440	204	444 ⁶	444 ⁶	300	300
S	Number of transfer investigations ⁷	7,632	6,000	7,708 ⁷	7,708 ⁷	6,600	6,600
S	Number of supervision assistance requests ⁸	23,368	22,750	23,602 ⁸	23,602 ⁸	24,064	24,064
K	Average caseload per agent (number of offenders) ⁹	Not Applicable ⁹	106	109 ⁹	109 ⁹	100	105
K	Average number of offenders under supervision	58,384	55,656	58,967 ¹⁰	58,967 ¹⁰	58,000	58,000
K	Average number of offenders under electronic surveillance	200	117	200	1,000 ¹¹	1,000	525

¹ Although the FY 2001-2002 performance standard is 45,147, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 35,318. The number of investigations has been less than projected because judges are ordering fewer pre-sentence investigations, the Parole Board is ordering fewer pre-parole investigations, and fewer post-sentence investigations are being completed.

² Investigations completed by field staff for the sentencing judge to assist in the sentencing decision making process. Although the FY 2001-2002 performance standard is 3,341, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 2,574.

³ Investigations completed by field staff for the Parole Board to assist in the granting or denying of parole decision making process. Although the FY 2001-2002 performance standard is 4,02, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 3,060.

- ⁴ Investigations completed by field staff after the judge has imposed sentenced to assist in classification and rehabilitation of the offender. Although the FY 2001-2002 performance standard is 5,927, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 982. This is due to a law that eliminated post-sentence investigations. Probation and Parole is electing to perform those only on certain violent offenses.
- ⁵ Investigations completed by field staff for the Parole Board to assist in the granting or denying of entrance into a work release program. Although the FY 2001-2002 performance standard is 73, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 16.
- ⁶ Investigations completed by field staff for the Governor and/or the Pardon Board to assist in the granting or denying of the offenders requested relief. Although the FY 2001-2002 performance standard is 444, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 196.
- ⁷ Investigations completed by field staff and sent to other states for the purpose of either transferring a Louisiana case out of state or the acceptance of another state's case for supervision in Louisiana. Although the FY 2001-2002 performance standard is 7,708, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 6,824.
- ⁸ Investigations completed by field staff of one district (within the State of Louisiana) to another district (within the State of Louisiana) for the purpose of transferring cases, securing information, and securing any assistance that the requesting district may need. Although the FY 2001-2002 performance standard is 23,602, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 21,680.
- ⁹ Legislation was introduced during the 2001 Regular Legislative Session to change the workload measure requirements to caseload measures. There is no performance standard for FY 2000-2001. Although the FY 2001-2002 performance standard is 109, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 94. The caseload per agent was less than projected due to phase-in of newly enacted legislation.
- ¹⁰ Although the FY 2001-2002 performance standard is 58,967, the department indicated in its FY 2001-2002 Second Quarter Performance Progress Report that it anticipates the yearend figure will be 57,900.
- ¹¹ Due to the passage of Act 1139 (in-home supervision of certain non-violent offender) and Act 1163 (in-home supervision of certain DWI offenders) during the 2001 Regular Legislative Session, this performance standard was adjusted upward by 400 offenders for each act through approved August 15th performance standard adjustment requests. However, as December 31, 2001, only 122 offenders were under electronic surveillance.

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GENERAL PERFORMANCE INFORMATION: COMPARISON OF TRENDS IN PROBATION AND PAROLE CASELOADS, LOUISIANA AND SOUTHERN REGION			
PERFORMANCE INDICATOR	PRIOR YEAR ACTUAL FY 1999-00	PERCENT CHANGE 2000-2001	PRIOR YEAR ACTUAL FY 2000-2001
Number of offenders under supervision - Southern Region	1,157,088	0.43%	1,162,079
Number of offenders under supervision - Louisiana	55,994	-1.00%	55,433
Average caseload (Number of Offenders Per Agent) - Southern Region	73.3	-0.14%	73.2
Average caseload (Number of Offenders Per Agent) - Louisiana	103.7	-9.06%	94.3

Source: *Adult Correctional Systems: A Comparative Data Report Submitted to the Fiscal Affairs and Government Operations Committee*, Southern Legislative Conference, Council of State Governments, October 2001.

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GENERAL PERFORMANCE INFORMATION: PROBATION AND PAROLE CASELOADS IN SOUTHERN REGION, FY 2000-2001			
STATE	NUMBER OF OFFENDERS SUPERVISED	NUMBER OF PROBATION AND PAROLE AGENTS	NUMBER OF OFFENDERS PER AGENT
Alabama ¹	24,296	196	124.0
Arkansas ¹	38,095	267	142.6
Florida	152,131	2,893	52.6
Georgia ¹	121,098 ²	895	135.3
Kentucky	21,337	368	58.0
Louisiana	55,433	588	94.3
Maryland ¹	50,903	670	76.0
Mississippi	17,394	204	85.3
Missouri	62,759	1,154	54.4
North Carolina	114,864	1,764	65.1
Oklahoma	30,686	259	118.5
South Carolina ¹	32,535	578	56.3
Tennessee	39,367	622	63.3
Texas	358,732	4,704	76.3
Virginia	41,062	671	61.2
West Virginia	1,417	32	44.3
AVERAGE	1,162,079	15,865	73.2

¹ Probation and Parole services are provided by a separate agency.

² Figure is only for probationers and does not include parolees.

SOURCE: *Adult Correctional Systems: A Comparative Data Report Submitted to the Fiscal Affairs and Government Operations Committee*, Southern Legislative Conference, Council of State Governments, October 2001.

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GENERAL PERFORMANCE INFORMATION: SOUTHERN STATE COMPARISON						
PROBATION AND PAROLE FUNDING (As of July 1, 2001)						
STATE	State Funds	Supervision Fees	Other Funds	TOTAL	Exp. Per Officer	RANK
Alabama	\$13,782,436 ¹	\$5,135,000	\$136,484	\$19,053,920	\$784	12
Arkansas	\$15,100,000 ¹	\$4,500,000	\$0	\$19,600,000	\$515	16
Florida	\$223,090,449	\$8,890,126	\$8,691,367	\$240,671,942	\$1,582	1
Georgia	\$69,460,961 ¹	\$0	\$0	\$69,460,961	\$574 ²	15
Kentucky	\$22,728,700	\$0	\$116,200	\$22,844,900	\$1,071	10
Louisiana	\$26,763,269	\$9,908,435	\$0	\$36,671,704	\$662	14
Maryland	\$79,033,177 ¹	\$0	\$759,556	\$79,792,733	\$1,568	2
Mississippi	\$11,201,504	\$3,386,120	\$0	\$14,587,624	\$839	11
Missouri	\$82,493,997	\$0	\$0	\$82,493,997	\$1,314	7
North Carolina	\$130,000,000	\$0 ³	\$0	\$130,000,000	\$1,132	8
Oklahoma	\$16,628,089	\$6,230,086	\$0	\$22,858,175	\$745	13
South Carolina	\$23,632,157 ¹	\$3,056,349	\$18,998,196	\$45,686,702	\$1,404	6
Tennessee	\$41,437,680	\$1,691,220	\$368,200	\$43,497,100	\$1,105	9
Texas	\$374,190,567	\$113,971,405	\$19,696,942	\$507,858,914	\$1,416	5
Virginia	\$59,249,549	\$0	\$829,560	\$60,079,109	\$1,463	4
West Virginia	\$1,908,636	\$301,791	\$0	\$2,210,427	\$1,560	3
TOTAL	\$1,190,701,171	\$157,070,532	\$49,596,505	\$1,397,368,208		
AVERAGE	\$74,418,823	\$14,279,139	\$6,199,563	\$87,335,513	\$1,202	

¹ Probation and parole services are provided by a separate agency.

² Figure is only for probationers and does not include parolees.

³ Supervision fees are collected \$20 per month, but do not go into corrections budget.

SOURCE: *Adult Correctional Systems: A Comparative Data Report Submitted to the Fiscal Affairs and Government Operations Committee, Southern Legislative Conference*, Council of State Governments, October 2001.